



Services and Coverage Price List

Public Retail Rates (RRP) · Rental Counter

Valid Year-Round · VAT Included · Effective as of June 2026

1. Additional Services

Optional services are available for purchase at the time of reservation or vehicle collection. Services charged on a daily basis are subject to a minimum and maximum charge per rental.

Service	Description	Price
Baby Seat	Rental of a child safety seat appropriate for the child's age and weight.	9,95 €/day (min. 15,00 € · max. 99,50 €)
Additional Driver	Inclusion of an authorised additional driver with the same coverage as the primary driver.	10,95 €/day (min. 20,00 € · max. 109,50 €)
EToll Service	Electronic toll payment device; toll charges are billed separately.	2,21 €/day (min. 2,21 € · max. 22,10 €)
Cross-border	Authorisation to drive the vehicle outside Portugal in the permitted countries.	15,00 €/day (min. 45,00 € · max. 210,00 €)
Cross-border not contracted	Applicable when the vehicle is driven abroad without prior purchase of cross-border service.	50,00 € + value/day
Young Driver Fee	Surcharge applicable to drivers below the minimum standard age requirement for the vehicle group.	10,95 €/day (min. 20,00 € · max. 109,50 €)
Out of Hours	Surcharge for vehicle collection or return outside the rental station's operating hours.	50,00 €
Hybrid Fee	Supplement applicable to the rental of hybrid vehicles.	3,00 €/day (min. 8,00 € · max. 30,00 €)
Car Choice	Allows the customer to select a specific vehicle within the reserved vehicle group.	2,00 €/day (max. 60,00 €)

Service	Description	Price
New Vehicle	Supplement for the allocation of a new or low-mileage vehicle.	2,00 €/day (min. 2,00 € · max. 50,00 €)
Fast Track	Priority counter service designed to reduce waiting times at vehicle collection.	30,00 €
Express Check-in	Simplified and expedited vehicle collection process with customer details pre-validated.	30,00 €
Cleaning Waiver	Waives the customer's obligation to return the vehicle in a clean condition, subject to normal use.	15,00 €
Last Rent	Option allowing the vehicle to be returned with an empty fuel tank, applicable to the vehicle's final rental prior to its removal from the fleet.	60,00 €
Booking Reactivation Fee	Fee charged for the reactivation of a cancelled or expired reservation.	25,00 €
RAP – Road Assistance	24-hour roadside assistance coverage in the event of a breakdown or vehicle immobilisation.	6,00 €/day (min. 15,00 € · max. 60,00 €)
Upselling	Vehicle group upgrade, subject to availability at the time of vehicle collection.	Upon availability

2. Penalties

Charges applicable in the event of a breach of the rental agreement terms and conditions or improper use of the vehicle. These charges are additional to any costs arising from vehicle damage, fuel, tolls, traffic fines, or other applicable charges.

Penalties	Description	Value
Late Return Fee	Penalty for returning the vehicle after the agreed return time.	50,00 € + days
Missing Fuel	Refuelling service fee, in addition to the cost of the missing fuel.	40,00 €
Fine Management Fee	Administrative fee for the processing and handling of traffic fines and penalties.	40,00 €
Accident Administration Fee	Administrative fee for the processing of a claim or accident report.	60,00 €
Fail to Produce DAA	Penalty for failure to provide the Agreed Statement of Motor Vehicle Accident (DAA) following an accident.	60,00 €
Damage Management Fee	Administrative fee for the management and processing of vehicle damages.	50,00 €
Special Cleaning	Additional cleaning charge for excessive dirt or soiling inside or outside the vehicle.	80,00 € – 150,00 €
Penalty for Smoking	Penalty for smoking inside the vehicle.	150,00 €
Documentation Loss	Penalty for the removal, loss, or tampering of the electronic toll device.	50,00 €
Vehicle Abandonment	Penalty for abandoning the vehicle in an unauthorised location.	300,00 €
Key Loss	Replacement cost of the vehicle key.	450,00 €
EToll Device Removal	Penalty for the removal, loss, or tampering of the electronic toll device.	50,00 €
Non-Authorized Driver	Penalty for operation of the vehicle by a person not authorised under the rental agreement.	400,00 €
Vehicle Recovery Fee	Cost of recovering the vehicle when left at a location other than the agreed return point.	950,00 €
Police Report	Administrative fee for the preparation and processing of a police report.	150,00 €

3. Coverage Options

Coverage options reduce or eliminate the customer's financial responsibility in the event of damage to or theft of the vehicle. The level of coverage chosen determines the applicable excess and security deposit amounts, as well as the payment method required at the time of rental.

Code	Coverage	Description
CDW	Collision Damage Waiver	Basic coverage. Limits the customer's liability while maintaining the full excess amount (100%) in the event of vehicle damage or theft.
ER	Excess Reduction	Reduces the customer's excess liability to 33% of the applicable excess amount.
SP	Super Protection	Eliminates the excess (0%) in the event of vehicle damage or theft, subject to the applicable exclusions.
SPP	Super Protection Plus	Maximum coverage: excess reduced to 0% in the event of vehicle damage or theft, subject to the applicable exclusions. Includes RAP – Road Assistance.
WDW	Windows Damage Waiver	Covers damage to the vehicle's glass components, including the windscreen, side windows and rear window.

3.1 Security Deposits and Excess

Coverage	Excess	Security Deposit 1 (Coverage)	Security Deposit 2 (Tolls)	Required Payment Method
CDW	100 %	Excess Amount	200,00 € – 300,00 €	Credit card
ER	33 %	Excess Amount	200,00 € – 300,00 €	Credit card
SP	0 %	200,00 € – 300,00 €	—	Credit or Debit card
SPP	0 %	200,00 € – 300,00 €	—	Credit or Debit card

The security deposit is blocked on the payment card at the time of vehicle collection and released after the vehicle is returned, subject to any applicable charges. The excess represents the percentage of the damage cost for which the customer remains liable.

3.2 WDW — Windows Damage Waiver

Groups / Categories	€/day	Min.	Max.
B, B1, BB, BBE, C, C2, E, CE, DSW, DSWE, FE, FSWE, F, FSW, F2, H, HSW, I, ISW	5,00 €	12,00 €	150,00 €
IE, II, IISW, LSW, J, L O, O2, OO, N, NSW, NN, NNSW, NN2, NNL	6,00 €	15,00 €	160,00 €
MVP, G1, MV, G2, MVP+, MVP2	7,00 €	18,00 €	180,00 €

3.3 ER — Excess Reduction

Groups / Categories	€/day	Min.	Max.
B, B+, B1, BB	18,00 €	42,00 €	306,00 €
BBE, C, C2, E, CE, DSW	20,50 €	53,00 €	348,50 €
DSWE, FE, FSWE, F, FSW, F2, H, HSW, I, ISW	23,00 €	63,00 €	391,00 €
IE, II, IISW, LSW	25,00 €	66,00 €	425,00 €
J, L, O, O2, G1	26,50 €	78,00 €	450,50 €
OO, N, NSW, NN, NNSW	28,00 €	81,00 €	476,00 €
G2	32,00 €	93,00 €	544,00 €
NN2, NNL, MVP+, MVP2	35,00 €	98,00 €	595,00 €

3.4 SP — Super Protection

Groups / Categories	€/day	Min.	Max.
B, B+, B1, BB	28,00 €	64,00 €	392,00 €
BBE, C, C2, E, CE, DSW	30,00 €	75,00 €	420,00 €
DSWE, FE, FSWE, F, FSW, F2, H, HSW, I, ISW	32,00 €	85,00 €	448,00 €
IE, II, IISW, LSW	34,00 €	87,00 €	476,00 €
J, L, O, O2, MVP, G1	35,50 €	95,00 €	497,00 €
OO, N, NSW, NN, NNSW	37,00 €	98,00 €	518,00 €
G2	42,00 €	110,00 €	588,00 €
NN2, NNL, MVP+, MVP2	45,00 €	120,00 €	630,00 €

3.5 SPP — Super Protection Plus

Groups / Categories	€/day	Min.	Max.
B, B+, B1, BB	31,00 €	84,00 €	434,00 €
BBE, C, C2, E, CE, DSW	33,00 €	95,00 €	462,00 €
DSWE, FE, FSWE, F, FSW, F2, H, HSW, I, ISW	35,00 €	95,00 €	490,00 €
IE, II, IISW, LSW, J, L, O, O2, G1	37,00 €	95,00 €	518,00 €
OO, N, NSW, NN, NNSW	40,00 €	110,00 €	560,00 €
G2	45,00 €	120,00 €	630,00 €
NN2, NNL, MVP+, MVP2	48,00 €	130,00 €	672,00 €

This document supersedes and replaces all previous versions and may be amended without prior notice. Daily coverage charges vary according to the vehicle category. Detailed coverage rate tables by vehicle category (including commercial vehicles) are set out in the applicable coverage pricing schedules.